

ViVOstate® Terminal Management System (TMS) enables customers to manage and control their ID TECH devices from any internet connected computer, phone or tablet.

Stay on top of your entire estate of ID TECH devices by monitoring device activity, status, and many other device parameters via the ViVOstate® dashboard and exception alerts.

ViVOstate® adds value to both attended and unattended payment environments, but it really shines in unattended environments where there are no personnel watching over the devices. Remote updates and maintenance are possible, saving unnecessary service calls and unplanned kiosk downtime.

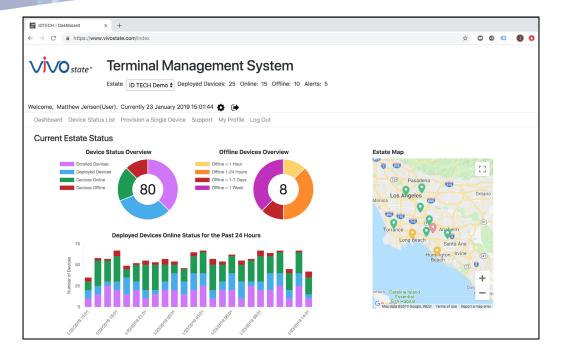
ViVOstate®'s data integration capabilities mean that you can enhance your existing IT investments with seamless connectivity so that everything works together.





www.idtechproducts.com

VIVOSTATE® TERMINAL MANAGEMENT SYSTEM



FEATURES

- Device Heartbeat monitoring and alerting
- Remote configuration updates
- Remote soft and hard reboot
- Remote firmware updates
- Remote Key Injection interface
- Enable/Disable devices
- Estate definition and management
- User roles and permissions
- Maintenance logs
- Software as a Service (SaaS) with flexible pricing options

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