To: Our Valued Customers and Partners

From: ID TECH, Cypress, California

Date: April 4, 2018

Re: EMV Level 3 Interac Certification

Some customers have reported issues with ViVOpay Vendi, Kiosk III, and VP3300 products when trying to pass the ReadData003 (Mandatory Card Data) test in the course of Interac certification. The reason for this is that the Interac test case, as defined currently, does not match its original definition, applicable at the time ID TECH achieved certification of its kernel. The 2014 definition of this test case required the outcome to be: "A contactless transaction is performed and approved without CDA." The more recent (2017) definition of this test case requires a different outcome ("The transaction should terminate"). The ID TECH kernel complies with the original definition and was certified on that basis.

ID TECH customers who have encountered this situation have been able to achieve L3 certification by requesting a waiver. (To date, no customer has been denied the waiver.) If you encounter problems with the aforementioned test case, please know that ID TECH will work with you to obtain a waiver from Interac, which is the recommended workaround for this case.